



GOVERNMENT OF WEST BENGAL

Office of the Principal

Government General Degree College, Kaliganj

Debagram, Nadia - 741137

Ph: 03474-267514

Website: www.kaliganjgovtcollege.ac.in

Institutional Mechanism for Redressal of Students' Grievances

- The institution has three specific regulatory bodies for the purpose of redressing the grievances of students, such as: (1) Anti Ragging Committee, (2) Committee for Gender Sensitization and Prevention of Sexual Harassment, and (3) Grievance Redressal Cell. The members of these regulatory bodies regularly meet the students to monitor and ensure the harassment-free atmosphere of the institution.
- During the Student Induction Programme, and throughout the year, these committees organize sensitization programmes for spreading wide awareness among students about the legal and moral aspects of such evil practices as ragging and sexual harassment. Through various campaigns and sensitization programmes, the institution keeps on reminding the students about its 'zero tolerance policy' regarding ragging and sexual offences. During the sensitization programmes, relevant handbills are distributed among students, and documentaries on the disastrous effects of the evil practices of ragging and sexual harassment are displayed.
- Posters and notices regarding the strict prohibition of ragging and any kind of harassment are displayed on the different notice-



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boards of the institution as well as on the institutional website. Apart from this, the relevant helpline numbers of government organizations, and the contact numbers and e-mail addresses of the members of the aforementioned regulatory committees are also displayed on the website and notice-boards. It is a matter of pride and honour that till date no such complaint or grievance has been recorded.

- In addition to the above-mentioned activities for prevention of ragging and sexual offences, the institution has a separate Grievance Redressal Cell which supervises and ensures the process of prompt and effective redressal of different types of grievances pertaining to such common issues as admission process, internal evaluation system, management of class routine, cleaning of toilets etc. For the convenience of the students, the members of this Cell frequently meet them to enquire about their problems and grievances, if any, regarding the common academic and administrative matters. Students can express their grievances both in online and in offline modes through e-mail, phone, WhatsApp and drop-box. The few verbal and written grievances that were submitted to the Cell, were promptly resolved to the satisfaction and convenience of the concerned students.



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